R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

General Information

Complaint Open/Closed	Closed	Source of Complaint	EPA Web Page
Person Taking/ Recording Complaint	Howard, Donna	Complaint Date	10/19/2018
Nature of Complaint: (Choose one or more)	☑ Air Quality/Indoor Air		

Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	☐ Yes
Complainant Address		Complainant City	
Complainant State:		Complainant Zip Code	
Complainant Phone	Non-responsive	Complainant Email Address	Non-responsive

Information Regarding Company/Person Complained About

Company or Person Named in Complaint	FY19-178092-3714-CV, Mat Asphalt LLC		
Company/Person Address	2055 W. Pershing Avenue		
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code	60609		
Company/ Person Phone		Company/Person Email Address	
Details of Complaint			

When I walked outside this morning there was a medium smell of asphalt petroleum. It was unpleasant and made me want to go back inside. The weather was about 50 degrees F, partly cloudy with no wind.

Save or Forward

Follow-Up Persons - EPA		Follow-Up Division(s):
Enter EPA names to the right and click on button to forward.		☑ ARD
Follow-Up Persons - Outside EPA		
Enter email addresses to the right, separated by semicolons, and click on button to forward.		

Response Information

Details of Response	Rcvd 10/25, fwd to IEPA 10/29. AW
Date Most Current Action Taken	10/29/2018

Attachments

Attachments	

Record Information

Forwarding History	FIELD TO BE CREATED HERE.
Follow-Up Person (old field from pre-Nov 2018)	Wagner, Anna
One	